GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:20
ANSWERED ON:17.02.2006
TELEPHONE LINES IN ASSAM
Sonowal Shri Sarbananda

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether BSNL telephone lines in Assam are not working properly;

(b) if so, whether the department has formulated any programme to rectify the telephone lines in Assam; and

(c) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) No, Sir. In general, BSNL telephone lines in Assam are working satisfactorily.

(b) & (c) Rectification of faults is being monitored at various levels on regular basis. Introduction of centralized fault repair system (FRS) at Short Distance Charging Centre (SDCC) is also being done for better monitoring of fault booking and rectification. In addition, various steps such as creation of pole less network have also been taken to reduce the incidence of faults.